



People are usually happier when they work issues out themselves instead of having someone else make decisions for them. Settling a civil law dispute out of court gives you more control over the outcome. It can also help you avoid the expense and stress of a trial.

## Resources to help resolve civil disputes

Before you come to court, consider trying these resources.

Online Help Guide for Small Claims Court through Small Claims BC includes alternatives to court, a sample demand letter and tips on negotiation. The site also includes Ask JES, which provides free answers to legal questions by phone, online chat, text, and email.

Civil Resolution Tribunal website has a free tool called Solution Explorer to resolve small claims disputes of any value.

Mediate BC has information about private mediators, by type of case and region.

[Online Help Guide for Small Claims Court \(Small Claims BC\)](#)

[Solution Explorer \(Civil Resolution Tribunal\)](#)

[Mediate BC](#)

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